

## 👤 ABOUT ME

Strategic Engineering Leader with 10+ years of experience scaling distributed teams (12+) and building revenue-generating platforms. Expert in aligning technical roadmaps with business goals to drive profitability. Proven ability to architect mission-critical systems while fostering agile cultures that prioritize innovation and speed-to-market.

## 🎓 EDUCATION

**McMaster University**  
B.Eng. Mgmt, Software  
📅 Apr 2017

**Udacity**  
Deep Learning Nanodegree  
📅 June 2018

## 🔧 TECHNICAL SKILLS

**Languages:** TypeScript, Node.js, Python, Java  
**Frontend:** React, Vue.js, Angular  
**Infra/Cloud:** AWS, GCP, K8s, Docker, Terraform  
**Data/Tools:** SQL, NoSQL, CI/CD, Jenkins, GitHub Actions

## ⚙️ PERSONAL PROJECTS

**SMILENDIAL.AI**  
Architecting high-scale AI sales dialer to automate outbound workflows and lead prioritization

**DROIDSMS.COM**  
Built Android-to-Web SMS gateway (REST API), reducing costs by \$300/mo vs. Twilio

**MACSMS.ME**  
Deployed real-time SMS transit bot for Hamilton, scaling to 1,500+ daily active users.

## 🏢 CONSTANT CONTACT

### 🏢 SENIOR ENGINEERING MANAGER

Feb 2025 – Present 📅

- Spearhead two high-performing teams (12 engineers) across the US, Canada & India, driving critical initiatives for Social Product and Reporting
- Built the Social Product team from scratch and architected the end-to-end Canva integration, delivering seamless design-to-post workflows
- Architected the social post analytics system and currently leading the modernization strategy for the company's foundational tracking & reporting infrastructure
- Achieved 5% growth in connections and 8% in posts created by optimizing connection flows and Instagram/TikTok integrations

**Tech Stack:** Java, Node.js, TypeScript, React, MySQL, GraphQL, AWS (Lambda, SQS, DynamoDB), Kubernetes, Docker, Jenkins

## 🏢 CLEARCO

### 🏢 SENIOR ENGINEERING MANAGER

Feb 2023 – Feb 2025 📅

- Directed Data Science & Capital teams to engineer a sophisticated underwriting system serving as a primary driver of company profitability
- Oversaw 15+ third-party API integrations and aligned technical strategy with business objectives to directly drive revenue growth

### 🏢 ENGINEERING MANAGER

Aug 2021 – Feb 2023 📅

- Spearheaded development process optimizations, resulting in a 300% improvement in efficiency and faster time-to-market for key features
- Mentored direct reports to achieve 3 promotions within one year while driving cross-team cooperation for complex feature releases

### 🏢 STAFF SOFTWARE ENGINEER

Nov 2020 – Jul 2021 📅

- Architected and delivered a mission-critical system that ensured 100% uptime and reliability during peak end-of-month sales operations

**Tech Stack:** NodeJS/TypeScript, Python, Vue, PostgreSQL, GCP, Kubernetes, Docker, Jenkins, GitHub Actions

## 🏢 IBM

### 🏢 STAFF SOFTWARE ENGINEER

Jul 2020 – Nov 2020 📅

### 🏢 SENIOR SOFTWARE ENGINEER

Oct 2018 – Jun 2019 📅

- Architected microservices achieving 99.99% uptime and 5x faster response, while managing multi-tenant Kubernetes cluster for mission-critical apps

### 🏢 SOFTWARE ENGINEER (OPEN-SOURCE)

Jun 2017 – Sep 2018 📅

- Architected and implemented critical framework features including the CLI, Database Connectors, and OpenAPI spec compliance for LoopBack 4
- Managed open-source community engagement, reviewed external PRs, and authored technical documentation to drive framework adoption.

### 🏢 APPLICATION SOFTWARE ENGINEER

May 2014 – May 2017 📅

- Modernized legacy applications and built new cloud native software solutions across diverse domains, driving innovation and scalability

**Tech Stack:** Microservices, LoopBack 4, Kubernetes, Docker, CI/CD pipelines